

## Windstar Cruises Pauses Ship Operations Worldwide Due to Coronavirus Pandemic

SEATTLE, WA, March 12, 2020 – Small ship cruise operator <u>Windstar Cruises</u> announced today that the company will temporarily suspend operations worldwide for cruises embarking March 14 through April 30, 2020 due to the unpredictable environment surrounding the coronavirus COVID-19 pandemic.

"After much thought, we believe we are making the most responsible decision we can during this coronavirus pandemic," said Christopher Prelog, chief operating officer of Windstar Cruises. "This worldwide pause in the operation of our fleet of small ships is an effort to curb the spread of the virus and keep our guests, crew and the communities we visit, safe and healthy. We look forward to resuming operations again on May 1 with a return to offering our 180 degrees from ordinary vacation experience."

Windstar will temporarily suspend operations of all sailings embarking on March 14 through April 30, 2020. Cruises will begin operating again according to schedule on May 1, 2020.

Windstar Cruises regrets the cancellation of travelers' vacations. Guests on cancelled cruises will receive the choice of a Future Cruise Credit valued at 125% of all monies paid to Windstar Cruises or a refund equal to the amount paid on the Windstar booking. Guests will have 24 months to book and embark on any available Windstar cruise using their Future Cruise Credit. Windstar Cruises will protect Travel Advisor commissions on the affected bookings.

Windstar's reservations team is reviewing all affected bookings and will send a letter outlining details to guests and travel advisors with canceled cruises. The reservations team appreciates the patience and understanding of guests and travel advisors as they work through this process.

The staff, executives, officers and crew at Windstar Cruises look forward to hosting travelers again this spring aboard its fleet of six small yachts carrying 148 to 342 guests in scenic and cultural destinations around the world.

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## **About Windstar Cruises**

Windstar Cruises operates a fleet of six boutique small ships and motor sailing yachts carrying 148-342 guests. Small ship cruises sail throughout Europe, the Caribbean, Costa Rica and the Panama Canal, Asia, Alaska and British Columbia, Canada and New England, Tahiti and the South Pacific, Mexico and U.S. Coastal, and newly launched Australia and New Zealand cruises. Windstar has recently launched the \$250 Million Star Plus Initiative to transform three Star Class ships with new suites, restaurants, and a world-class spa and fitness center. The award-winning line is known for immersive experiences, destination authenticity, port-intensive itineraries, exceptional service, and an innovative culinary program as the Official Cruise Line of the James Beard Foundation. Windstar Cruises is a part of Xanterra Travel Collection, an award-winning, globally diversified travel company offering once in a lifetime experiences in some of the most beautiful and iconic places on earth. To learn more about authentic small ship cruising with Windstar, visit www.windstarcruises.com.