

## Windstar Cruises Creates New Travel Assurance Booking Policy

Book a small ship cruise vacation with confidence – cancel up to 15 days prior to departure without a cancellation fee

**Seattle, WA, Feb. 27, 2020** — Travelers booking a <u>Windstar cruise</u> vacation departing on or after June 1, 2020 can rest easy knowing they can cancel up to 15 days before their cruise departs without incurring a cancellation fee. A new <u>Travel Assurance Booking Policy</u> acknowledges the challenge of booking vacations in advance and aims to allay travelers' concerns about losing money due to unexpected illness or other world events.

Windstar believes vacations enrich people's lives. The new Travel Assurance Booking Policy is an extra effort to ensure travelers feel comfortable booking a well-deserved cruise vacation now without fearing loss should they need to cancel.

Windstar's Travel Assurance Booking Policy automatically applies to new and existing cruises departing on or after June 1, 2020 through December 31, 2021.

Travelers who cancel a cruise booking up to 15 days prior to departure will receive a 100% Future Cruise Credit to be used on another Windstar departure within one year of the issue date of the credit. The offer is good for cruise fare only.

## Current health precautions and policies

Windstar Cruises has implemented an enhanced health screening questionnaire for guests and crew to screen for possible coronavirus COVID-19. Additionally, crew travel through mainland China, Hong Kong, Macau, and South Korea has been suspended. No one will be allowed to board a Windstar ship who in the 30 days prior to embarkation has been in or traveled from or through China, Hong Kong, Macau, or South Korea, or has had close contact with anyone suspected or diagnosed as having coronavirus COVID-19. Prior to boarding a ship, all passengers and crew will be administered a notouch thermal scan to screen for fever. Anyone with a fever ( $\geq$ 38 C°/100.4 F°) will not be allowed to board the ship.

Out of an abundance of caution, Windstar has cancelled all Asia sailings in 2020.

The safety and security of guests and crew are the utmost priority at Windstar Cruises. Windstar's knowledgeable team may make additional deployment changes based on current events.

Windstar operates a fleet of six small yachts carrying from 148 to 342 guests on voyages around the world. During summer 2020 travelers can join a coastal cruise sailing along the U.S. West Coast or sail in Alaska, Greece, the Mediterranean, Northern Europe, or Tahiti and the South Pacific.

In May 2020, *Star Breeze* will be the first of three yachts emerging from a \$250 million <u>Star Plus</u> <u>Initiative</u> with a lengthened ship featuring two new restaurants, a larger spa and fitness center, expanded pool and fifty new suites. Star Legend and Star Pride follow in August and November. The 342 guest Wind Surf underwent a major refurbishment in fall 2019.

## About Windstar Cruises

Windstar Cruises operates a six-ship fleet of masted sailing yachts and all-suite motor yachts cruising throughout Europe, the Caribbean, Costa Rica and the Panama Canal, Asia, Alaska and British Columbia, Canada and New England, Tahiti and the South Pacific, Mexico and U.S. Coastal, and newly launched Australia and New Zealand cruises. The award-winning line is known for immersive experiences, destination authenticity, port-intensive itineraries, exceptional service, and an innovative culinary program as the *Official Cruise Line of the James Beard Foundation*. Windstar Cruises is a part of Xanterra Travel Collection, an award-winning, globally diversified travel company offering unforgettable experiences in some of the most beautiful and iconic places on earth. To learn more about authentic small ship cruising with Windstar, visit <u>www.windstarcruises.com</u>.

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