

# SETTING SAIL



WINDSTAR®  
CRUISES  
180° FROM ORDINARY®



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# THE WINDSTAR EXPERIENCE

## Welcome

As your journey with Windstar Cruises draws near and your excitement becomes anticipation, these tips from our expert staff will help you to best enjoy your time aboard one of the finest ships at sea. There are many elements common to a vacation, but few things as uncommon as a Windstar cruise. So, as you prepare for your voyage, our friendly, gracious crew is preparing for your arrival, ensuring everything is in place for the perfect yacht cruise. The only thing missing? You.

## As You Like It

The whole point of a vacation is to write your own rules. To loosen your tie or better yet, throw it away. And to design your own days, tailor activities to your own interests, and relax in surroundings that pamper you like a guest while making you feel comfortably at home. That's exactly what you'll find on a Windstar cruise – the freedom to spend time as you wish, and the welcoming and relaxed ambiance that turns a great vacation into an exceptional one.

On a Windstar cruise days are relaxed and unregimented, just as they would be on your own private yacht. And wherever you go on board you know you're welcome. Drop by the Open Bridge for a look at the charts with the Captain. Launch a paddleboard straight from the ship's Watersports Platform. Step into the elevated whirlpool beneath a blanket of stars. And dine on cooked-to-order meals when, where, and with whomever you please without the need for formal wear and with reservations only in our alternative restaurants. It's a style of cruising as comfortable and inviting as the cozy waffle-weave robe and slippers waiting in your stateroom.

## Beyond Ordinary Care

Here at Windstar Cruises, the health and safety of everyone on board is a top priority. We are connected to industry experts and following guidelines by the regulatory authorities in every area of the world. Our team is implementing additional technologies that go beyond these requirements as part of our new Beyond Ordinary Care program.

The Beyond Ordinary Care program is a multi-layered strategy with key hospital-grade elements: HEPA filters and UV-C ultraviolet germicidal irradiation to filter and disinfect the air, plus electrostatic sprayers to sanitize all surfaces throughout the yacht.

We are making a multi-million dollar investment in our fleet to provide a healthy environment while sailing on a Windstar yacht. Hospital grade high-efficiency particulate (HEPA) filters along with a UV-C air zapping process (ultraviolet germicidal irradiation) are being installed on board all Windstar yachts. This is a double whammy for extra protection. The hospital grade UV-C process has been previously proven to kill coronaviruses, along with other microbes like mold, bacteria and fungi. After moving through the HEPA filter, the air is zapped by the light and any microbes not caught in the filter are destroyed. Hospitals use this same process to ensure clean air in their rooms. All yachts will have these significant upgrades completed to their HVAC system prior to sailing. Going the extra measure to add in the UV-C light is another example of our commitment to safety and providing a 180 degree from ordinary experience.

Windstar has consulted with the epidemiology department at the University of Colorado's Anschutz Medical Center to investigate appropriate layers of protection to create a safer experience for guests on Windstar's yachts.

For details and the latest updates on our Beyond Ordinary Care program visit [www.windstarcruises.com/health-safety/](http://www.windstarcruises.com/health-safety/)

## Watersports Platform and Shipboard Activities

A wonder unique to vessels our size, all Windstar ships are equipped with a private marina (our Watersports Platform) that deploys from the aft deck while the ship is at anchor and conditions permit. You may choose to take advantage of our Watersports Platform, where a range of activities is available:

- Check out a personal custom-fit snorkel gear set for your use throughout your cruise.
- Stand up paddleboards, kayaks, water skiing, and wakeboarding are available free of charge.
- Swimming, water toys, and floats are available on a first-come, first-served basis. Availability varies per ship and itinerary.

*Note: The Watersports Platform cannot be deployed when the ship is docked, or where conditions or local regulations prohibit such activities.*

# THE WINDSTAR EXPERIENCE

## Shore Excursions

Windstar Cruises hand selects the best excursion partners available in each of our destinations. Our optional shore excursion programs give you access to highlights, hidden gems, and historical secrets about the cities you'll visit.

Shore excursions may be booked online by visiting My Windstar (<https://passengers.windstarcruises.com/Account/LogOn>). Information regarding price, durations, and difficulty of the excursion is included for your convenience. For further assistance in pre-booking your shore excursions, contact Vacation Planning at 800-258-7245.

There will also be a shore excursion booking form in your stateroom or suite upon your arrival. You can reserve available tours when you arrive by visiting the Destination Manager or inquiring at Reception.

## Choose your shore excursion tier

Three categories of shore excursions are tailored for the experience you're looking for.



### ESSENTIALS COLLECTION

Essential excursions are for first-time visitors who want to see the must-see sights or get a panoramic overview of the area.



### CONCIERGE COLLECTION

Concierge tours are hands-on experiences revolving around cultural and culinary themes. They're limited to small groups, typically from 6 to 16. These include our private cars and vans, where you can customize your itinerary for a half or full day.



### BEYOND ORDINARY COLLECTION

Beyond Ordinary offerings are just that – unique, exclusive, once-in-a-lifetime opportunities for discerning travelers.

## 4 Reasons to Choose Windstar Shore Excursions

- 1. Immersion in regional culture.** Local guides reveal insider highlights, and smaller groups — like our Signature Expeditions in Alaska — let you skip the crowds.
- 2. Private tours available.** You can choose a private English-speaking guide and vehicle, and design your own unique tour.
- 3. Safety and convenience.** Every Windstar excursion coordinates with your ship's schedule and is vetted for health protocols, fully insured, licensed, and bonded.
- 4. Quality.** Our guests consistently rate their shore excursion experiences as excellent.

*Note: Shore excursion reservations are processed in the order received, so pre-booking online or over the phone is strongly encouraged. Though Windstar will attempt to add additional departures to popular excursions, we are limited by availability. Some of the most popular tours may reach capacity prior to embarkation. Visit My Windstar (<https://passengers.windstarcruises.com/Account/LogOn>) or contact Vacation Planning at 800-258-7245 at least 7 days prior to sailing. Otherwise available shore excursions must be booked on board.*

## All-In Package

Unlimited cocktails, unlimited Wi-Fi, laundry service, and gratuities are offered all in one convenient All-In Package, wonderful savings of \$35.35 per day with a variety of amenities. Place your order prior to the cruise at [https://windstarcruises-media.s3.amazonaws.com/media/plan\\_your\\_voyage/19-0282%20Gift%20Order%20Form%201-7-19.pdf](https://windstarcruises-media.s3.amazonaws.com/media/plan_your_voyage/19-0282%20Gift%20Order%20Form%201-7-19.pdf) or contact your Vacation Planner to schedule the package at 800-258-7245.

# PRE-DEPARTURE INFORMATION

## What to Pack

Save the formal wear and costumes for those other cruises and enjoy the convenience of packing light, with tasteful, yet relaxed being the order of the day. Good walking shoes are a must, and of course a bathing suit for beaches, the pool, and the Watersports Platform. For the rest of your wardrobe, most guests choose lightweight natural fabrics like cotton, linen, and silk. If you're traveling to a cooler region or in a shoulder season you may wish to bring warmer clothing. (Layers work best.)

If you're dining in *Amphora*, *Stella Bistro*, or *Cuadro 44* by *Anthony Sasso* in the evening, slacks or non-distressed jeans are appropriate, paired with collared, button-down or polo shirts, or fashion tops or blouses. Skirts with nice tops, casual dresses and sundresses are also good choices. Dress shoes, nice sandals or stylish athletic casual shoes round out your evening wardrobe. Depending on your destination you may wish to pack shorts, hats, flip flops and t-shirts, but please reserve these for your daytime activities.

## Personal Laundry Service

Personal Laundry Service is provided on board at a nominal charge. Information and pricing is available in the Onboard Guest Packages, Gifts & Services form included with your travel documents. Dry cleaning is not available, but we do offer pressing services as ironing is not allowed in staterooms or suites for safety reasons.

## Customs Registration

We recommend that you register any foreign manufactured items such as cameras, lenses, jewelry, watches, binoculars, etc. with the Customs officials in your country prior to taking them out of the country. Otherwise, you may be required to supply proof of purchase or to pay duty on these items upon returning home. This cannot be done at the pier prior to departure.

## Passports

It is your responsibility to determine and fulfill the passport and visa requirements applicable to your travel situation. Questions regarding current regulations can be directed to your Travel Advisor. Boarding may be denied and fines may be levied against

those guests without proper documentation. Payment of any fines levied is the sole responsibility of the individual guest.

Windstar Cruises requires that all guests traveling on board a Windstar ship travel with a valid passport. All passports must be valid for at least 6 months beyond the intended return date.

## Closed Loop Cruises

U.S. citizens on cruises that begin and end in the same U.S. port are required to have proof of citizenship such as an Enhanced Driver's License or passport. Please note: it is a Windstar Cruises policy that all guests travel with a valid passport, as passports may be required when entering some foreign countries, including the Caribbean, and passports are required for international air travel.

For more information, please visit [www.travel.state.gov](http://www.travel.state.gov) or call the National Passport Information Center at 877-487-2778. Foreign nationals should contact their respective governments to obtain details regarding current passport requirements. Expired passports are not acceptable.

## Visas

There may be some countries on your itinerary that may require a visa in addition to your passport to gain entry. As with any other type of travel you do, it is your responsibility to obtain and have available the proper passport and visa(s) necessary for each country you will visit. It is extremely important that you have all the necessary travel documents before you arrive at the ship. Boarding may be denied if you arrive without the proper travel documentation. The unfortunate result would be that, not only would you miss the cruise you've been waiting for, but you would also not be eligible for a refund.

As documentation requirements vary, please review your itinerary and verify your specific travel requirements. Travel requirements change periodically, so it is advisable to check with a visa service or the country consulate at least six (6) weeks prior to your cruise date to verify you have all the necessary travel documentation. If you are a US citizen, you should check first with the State Department. Non-US citizens should check with your country's consulate, as regulations vary.

## Service Animals

Animals or pets are not allowed with the exception of qualified service animals for guests with disabilities. Guests requesting to bring a service animal on board are required to submit a Service Requirement Information (SRI) form 30 days prior to sailing date. Please notify Vacation Planning immediately if you did not identify your service animal when you booked your cruise by calling 800-258-7245.

# PRE-DEPARTURE INFORMATION

## When to Obtain A Visa

We encourage you to obtain your visa(s) as early as possible to prevent any stressful interruptions. Visa processing varies by destination and submission location. It may also take longer during peak seasons or if embassies are closed. There are also additional associated costs to obtain these documents.

Multiple Entries: Different ports of call in the same country do not constitute a separate entry unless the ship visits a different country in between.

Please visit [www.travel.state.gov](http://www.travel.state.gov) or call the National Passport Information Center at 877-487-2778 for more details. Foreign nationals should contact their respective governments to obtain details regarding current passport requirements.

## Schengen Zone

Effective January 1, 2021, visitors not requiring a visa to enter Schengen Agreement Countries will need to obtain a European Travel Information and Authorization System (ETIAS) visa prior to entering the Schengen territory. Visa exempt travelers who will need to obtain an ETIAS include US, Canadian, and Australian passport holders. For more information on this and a complete list of countries required to have documentation, please visit <https://www.schengenvisainfo.com/etias/>.

While the Russian Federation requires visas for visiting American and Canadian citizens, there is an exclusion for guests traveling with an escorted cruise group. If you plan to explore St. Petersburg on your own, a visa is required and must be obtained before departure. If, however, you have chosen to take part in one of our escorted shore excursions, including a Windstar private van or car, a visa is not required. Your passport is sufficient documentation for boarding your yacht. It is always advisable to check with your State Department or Travel Advisor if you are unsure.

## Immunizations

Immunization requirements are established by the countries you are visiting and are subject to change without notice. For this reason, we recommend that all guests check with their physician or health department to discuss the various immunization requirements and suggestions for countries on your itinerary. A list of travel destinations and their required immunizations can be found on the Centers for Disease Control and Prevention website. [wwwnc.cdc.gov/travel/destinations/list](http://wwwnc.cdc.gov/travel/destinations/list).

## Shipboard Account and Currency Exchange

Our cashless society is designed to make your life on board as simple as possible. When you board the yacht, your account will already be active. You may make purchases by simply showing your guest identification card and signing a receipt. On embarkation day, you will need to register your credit card (American Express®, Discover Card®, Visa®, or MasterCard®) in order to use your onboard account for shipboard purchases. We do not accept debit cards or prepaid cards. Your card will be pre-authorized for USD \$600 per guest for your cruise. An incremental authorization will occur mid-cruise if your current balance exceeds the \$600 per person initial authorization. At the end of the cruise you will receive a final statement, and your card will be charged only for the actual amount of your purchases.

Please inform your credit card issuer in advance that your card will be used on a Windstar ship. This will help prevent delays in obtaining pre-authorization on board. Products and services on board are in USD. Windstar is not liable for any foreign exchange fees imposed by your card issuer, and there are no currency exchange services offered on board.

## Payment On Shore

You may save money by using the local currency. Most locations will accept major credit cards and some will accept U.S. dollars.

## Value Added Tax

Important V.A.T. (Value Added Tax) Tax Notice: Select cruise itineraries which visit only European Union (EU), member country ports, are subject to value-added tax (VAT) for services and merchandise purchased on board the cruise. Windstar Cruises is required by law to charge VAT on all beverage purchases including beverage packages purchased onboard, Internet Packages, World Spa by Windstar retail items, photo purchases, and durable goods purchased in the Gift Shop. VAT rates range from 20% - 24% based on EU country. Onboard items purchased as part of the cruise fare and paid for prior to the start of the cruise, such as Beverage Packages, Internet Packages and other items are exempt from VAT. Please contact Windstar Vacation Planning to determine if VAT applies to your voyage.

### Subject to VAT

- Onboard purchases of the following:
- Gift Shop durables, including consignment goods when sold
- Internet – Purchase on board
- *World Spa by Windstar* Retail
- Beverages Sold On board – including Beverage package (Portugal & Spain)

### Exempt from VAT

- Gift Shop consumables; amenities and food items
- Laundry – Pre-purchased at time of booking and onboard sales
- *World Spa by Windstar* Product & Services
- Internet Package – Pre-purchased at time of booking
- Beverages Package - Pre-purchased at time of booking

# DEPARTURE & EMBARKATION

## Airline Reservations

Please review your air and cruise documents to ensure that your tickets are correct. We recommend that you call the airline 72 hours prior to your departure time to reconfirm your flight (departure times may change without prior notice). Plan to check in at the airline ticket counter at least 3 hours before flight time for international passport/security checks. Windstar's guidelines for flights on the same day as cruise arrival or departure vary greatly. Please contact Windstar's Vacation Planning at 800-258-7245 for recommendations specific to your booked cruise itinerary.

## Airline Tax

Some countries impose an arrival or departure tax which cannot be included on an air ticket. In most cases this is paid by each guest upon airport check-in and may be paid in either U.S. dollars or local currency.

## Airline Delays

If you believe a delay will cause you to arrive in the port of embarkation less than 2 hours before the ship's scheduled departure, call us at 800-258-7245 or 206-733-2704. Vacation Planning representatives are available 6:00 a.m. to 6:00 p.m. Monday through Friday, or Saturday 7:00 a.m. to 3:30 p.m. Pacific Time. Outside of these hours and during holidays, call 206-733-2991\*.

*\*This number is for emergency use only; please do not call unless you are experiencing a travel delay or other emergency of an urgent nature.*

## Luggage

All checked luggage must be tagged with your name, address, and phone number. Please refer to your Cruise Contract for the Windstar luggage policy.

## Bags

We suggest that you hand-carry the essentials: air and cruise documents, passports, visas, medications, eyewear, electronic devices, credit cards, cash, jewelry, and cameras. All carry-on bags must fit either under the seat or in an overhead storage compartment on the airplane.

Radioactive materials, controlled substances (other than lawfully obtained prescription drugs), firearms, ammunition,

weapons, fireworks, aerial drones, and illicit or hazardous materials are strictly prohibited.

## Transfers

### Windstar Cruises Hotel Packages:

If you have purchased or received a hotel stay as part of your Windstar Cruises vacation, your transportation between the hotel and ship (or reverse) is included. A voucher has been included with your travel documents.

### Purchasing Transfers:

Complimentary transfers are only provided in conjunction with hotel packages. Otherwise, transportation can be purchased separately for the following routes:

- Transfer from Airport to Pier
- Transfer from Airport to Hotel
- Transfer from Pier to Airport
- Transfer from Hotel to Airport
- Transfer from Hotel to Pier
- Transfer from Pier to Hotel

Group or private car transfers may be purchased until 7 days prior to departure by visiting My Windstar at <https://passengers.windstarcruises.com/Account/LogOn> or calling Vacation Planning at 800-258-7245 or 206-733-2704.

## Embarkation

Embarkation time is generally 1:00 p.m. although the time may vary, depending on itinerary. Check your cruise documents for exact embarkation time. All guests should be on board no later than 1 hour before departure. Passports are collected upon embarkation and held safely by the Purser's Office until the end of the cruise. Disembarkation time is generally 8 a.m., but that time may vary.

## Alcohol On Board

For voyages of 7 or fewer days, guests may bring aboard 2 bottles of wine or champagne per stateroom for their enjoyment on board. For voyages of 8 or more days, guests may bring 3 bottles on board per stateroom or suite. All additional alcohol, including those bottles purchased at ports of call along the cruise route, will be kept by the ship's purser and delivered to your room the last evening of the voyage. Guests may consume the outside beverages in the dining room, but a small corkage fee will be applied to their onboard account.

# DINING WITH WINDSTAR

All meals are included, and there are never any cover charges for our specialty restaurants. Come during dining hours and we'll find the perfect table for you, whether its with new friends or just the two of you tucked away in a cozy corner.

## Breakfast

It's morning. You awake to hear the gentle trade winds and think – breakfast – alfresco, full service, or buffet-style. The smell of freshly brewed coffee and buttery croissants lures you topside to *Veranda*. Full continental breakfast is available starting at 6:00 a.m. by the pool on *Wind Star* and *Wind Spirit*. At the Yacht Club Cafe, you can find light breakfast fare and freshly brewed coffee when you're ready. No need to hurry. Or if you prefer, linger over a continental breakfast served in the privacy of your stateroom or suite. After all, this is what private yacht style cruising is all about: doing what you please, when you please.

## Lunch

Again, the choices are many in *Veranda*. Choose the sumptuous, seemingly endless buffet. Or order from the lunch menu. Sandwiches and snacks are also available throughout the day from the Yacht Club Cafe. On the Star Plus Class all-suite yachts, *Star Breeze*, *Star Legend*, and *Star Pride*, enjoy international barbecue at the *Star Grill by Steven Raichlen*.

## Dinner

In the evening, we turn the spotlight to the elegant *Amphora* Restaurant. Here, the Maitre d' Hotel seats you. There are no pre-assigned tables or first or second sittings. When you dine, and with whom, are entirely up to you. Check the daily program for dining room hours. Dishes developed by James Beard Foundation affiliated chefs are a highlight here. On *Wind Surf*, you can enjoy the intimate dining venue, *Stella Bistro* (reservations required), featuring contemporary fare with a French twist and a wine list to match. *Candles* (reservations required) offers an alfresco dining experience with a set menu of grilled seafood and steak. *Cuadro 44 by Anthony Sasso* (reservations required), an innovative take on Spanish cuisine, and *Star Grill by Steven Raichlen*, a casual outdoor restaurant with a focus on all things grilled, smoked, and barbecued, are available on *Star Breeze*, *Star Legend*, and *Star Pride*.

At many ports, we source some fresh ingredients directly from the local market and feature locally inspired cuisine on board. Windstar Cruises is committed to offering our guests healthy food selections and well balanced menus. We offer vegetarian options, specially created by our chefs on board. In addition, our Executive Chef on board is available to help you choose light fare upon request. If you have food allergies, please notify us 7 days before sailing.

*Note: Kosher and Halal meals are not available on Windstar. We apologize for the inconvenience.*

*Note: Guests who have other specific dietary needs should submit a Special Requirements Information (SRI) form at least 30 days prior to sailing.*

## Complimentary Room Service

Noon or midnight, or any time in between, we offer 24-hour service for sandwiches, selected snacks, coffee, and tea. The full *Amphora* menu can also be delivered to your room during dinner hours.

## Smoking/Vaping Policy

Smoking and vaping are not permitted in any of the staterooms, suites, or public spaces, including all restaurants and corridors. Smoking and vaping are permitted on the outside decks in designated smoking areas only.

## Hotel Service Charge and Beverage Service Charge

Our crew works very hard to make sure that every aspect of your cruise meets the highest standards. This includes those crew members who serve you directly, such as wait staff, beverage servers, and the stewards who service your stateroom or suite each day. There are also many others who support their efforts whom you may never meet, such as galley and laundry staff. To ensure that the efforts of all of our crew members are recognized and rewarded, a Hotel Service Charge of \$14.50 per person per day is automatically added to each guest's onboard account. If our service exceeds or fails to meet your expectations, you are free to adjust this amount at the end of the cruise. In addition, a 15% Beverage Service Charge is automatically added to bar charges and dining room wine purchases. These charges are paid entirely to Windstar crew members, and represent an important part of their compensation.

In terminals, airports, ports of call, and on shore excursions, we suggest that you extend gratuities consistent with customary local practices.



# SPECIAL SERVICES ON BOARD

## Medical Services

A doctor and limited medical facilities are available on board. However, if you take special medications, please bring an adequate supply with you together with a copy of the prescription from your doctor, although it may not be available on board. Medical services and all medicines (except acetaminophen, aspirin, and seasickness pills) dispensed by the ship's doctor will be charged to your onboard account. If you become ill during the voyage and the physician is unable to care for your needs on board, you will be transferred to medical facilities on shore. Shoreside medical care and/or evacuation are not charged to your onboard account. You will be responsible for paying all of these charges separately.

If you require a special medical apparatus or assistance on board or have any special medical, physical, or other requirements, please contact Vacation Planning at 800-258-7245. There are elevators available on *Wind Surf*, *Star Pride*, *Star Breeze*, and *Star Legend*. Due to limited medical facilities, we can not accept reservations for women who are 24 or more weeks pregnant at the time their travel with Windstar concludes.

## Electric Appliances

Voltage is standard 110/220 on all Windstar ships. Special converters are needed using the Europlug (two round pins) standard. Guests will need to bring their own travel adaptors as they are not available on board. For your convenience, there is a hair dryer in each stateroom or suite. There are only 110v US plugs on *Wind Spirit*.

## Valuables

Each stateroom or suite is equipped with a built-in safe for storing valuables and important documents.

## Special Occasions On Board

Windstar Cruises will be happy to help you plan an onboard celebration. You may call Vacation Planning at 800-258-7245 to make arrangements. If you should decide to give an impromptu party during the cruise, contact the Hotel General Manager for onboard assistance.

## Onboard Guest Packages, Gifts & Services

Friends may wish to send a gift directly to your stateroom or suite. They should include your name, stateroom or suite number, the name of your ship, and your departure date.

To order a gift, friends and family may contact Vacation Planning at 800-258-7245. Our order form includes a variety of alcoholic and nonalcoholic beverages, flowers, and other gifts. Orders must be prepaid and received 7 or more days before sailing. Gift orders may be charged to American Express®, Visa®, Discover Card® or MasterCard®. Depending on the country of embarkation, flowers may not be available 1 to 2 weeks prior to departure.

For more information or to add an onboard package or service to your booking, please call Vacation Planning at 800-258-7245 or visit our website <https://www.windstarcruises.com/voyage-plan/overview/>.

## Communications

### Mail:

Guests are discouraged from receiving mail on board. If you plan to ship something to be delivered to you on board the ship, it should be addressed to you c/o the appropriate Port Agent. Use airmail only and allow 20 days for delivery. For questions, please call Vacation Planning at 800-258-7245.

### Internet Access:

Windstar Cruises offers satellite internet capabilities on board available in a choice of internet packages. However, service can be unreliable or may not be available depending on the course and position of the ship. Wireless Internet service is available on all our ships. Wi-Fi access is possible in most public areas, staterooms, and suites. Internet packages can be purchased prior to your cruise by contacting Vacation Planning at 800-258-7245 or on board at the Reception Desk.

# WINDSTAR DISEMBARKATION

## Emergency Phone Numbers

During regular business hours please call 800-258-7245 or 206-733-2704 (6 a.m. to 6 p.m. Monday through Friday; 7 a.m. to 3:30 p.m. Saturday, Pacific time). Outside of these hours and during holidays, call 206-733-2991\*.

*\*This number is for emergency use only; please do not call unless you are experiencing an emergency of an urgent nature.*

## Cell Phone Service

In order to maintain Windstar's atmosphere of casual elegance and intimate retreat, we ask guests to consider the following cell phone courtesy guidelines:

- Cell phone service is intended primarily for guests' use in the privacy of their own stateroom or suite.
- Talking on cell phones is discouraged in public areas such as dining areas or lounges, and guests are asked to set their phone's ringer to vibrate when in public areas.
- Guests can now access cell phone service both at sea and in port. At sea, both GSM and CDMA maritime roaming is available. Be sure to contact your mobile provider prior to embarking to ensure your account is authorized to roam internationally and to confirm maritime roaming pricing or see about the availability of an international package. All roaming charges will be included in your monthly bill by your home carrier.

## Duty-Free Allowance

Upon your return to the U.S., you must declare all merchandise purchased outside of the U.S., including items purchased in duty-free shops on board or ashore.

Please pay particular attention to the import of animal by-products (furs, belts, shoes, etc.). A complete list of banned imports is available from U.S. Customs at [www.cbp.gov](http://www.cbp.gov).

All guests should check with their local Customs agencies in their home country for allowances information before departure.

## Customs and Immigration

You will be advised of current requirements and be given complete instructions on disembarkation procedures during your cruise.

We look forward to welcoming  
you on board!



**WINDSTAR**<sup>®</sup>  
CRUISES  
180° FROM ORDINARY<sup>®</sup>

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