*What can be used with FCC’s?*

Cruise Fare  
Deposit  
NDA  
Taxes

**The following items must be Pre-paid prior to sailing:**  
All-In Package  
Beverage Package  
Laundry Package  
Wi-Fi  
Hotel Service Charge (gratuities)  
Shore excursions  
Pre/Post Cruise Tours  
Hotel  
Tahiti Air & Hotel Package  
Transfers  
Add-ons

*Applicable to FCC’s issued on or after May 6, 2020*
What cannot be used with FCC’s?

- Guest Purchased (Custom Air) Air
- Insurance
- Any items purchased while onboard during a sailing
- Purchased SBC
Information about FCCs

1. Once you are logged, from the main “Reservations” page, click on “clients.”
2. Enter their Client ID, Last Name/First Name, or any details that you might have from past sailings. Please note, you do not need all details, just as much as you know. Click “search client”.

3. Your client should pull up. From there, if there are FCC’s, the “Coupon” link will be light blue.
4. Click on “coupon”, the details of the FCC will populate including the following: Effective from/to; if they have been used, amount available, what has been applied to another sailing, etc.
5. If there is available credit, just click the box next to the FCC, then click “Apply”. From here, you can find the new cruise your clients would like and apply it to a new booking!

<table>
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<th>Coupo...</th>
<th>Coupon Class</th>
<th>Valid Sal...</th>
<th>Valid Sal...</th>
<th>Effective...</th>
<th>Effective...</th>
<th>Active</th>
<th>Used</th>
<th>Amount</th>
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<th>Apply As ...</th>
<th>Apply As ...</th>
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<td>✔</td>
<td>$500.00</td>
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